

ONE YEAR

of Digital Health and Care Wales



GIG
CYMRU
NHS
WALES

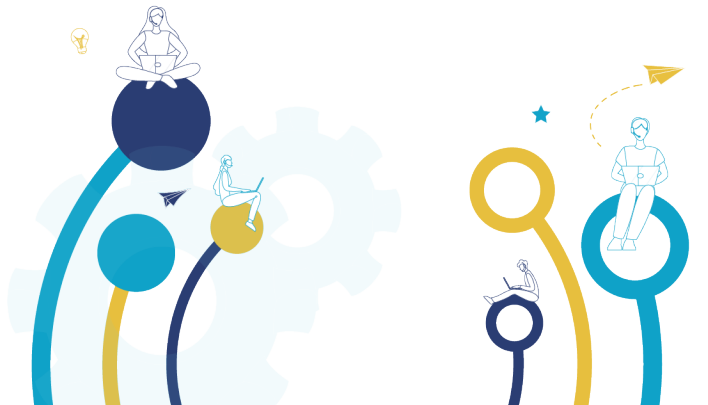
Iechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales



MOVED TO Cloud Services and a new Data Centre



LAUNCHED THE NEW Emergency Department System



OVER 65,000 calls handled by the Service Desk
OVER 215,000 incidents and services requests logged

OVER 340,000 unique visitors to the DHCW website

LAUNCHED THE NEW Hospital Pharmacy System



Porthol Clinigol Cymru
Welsh Clinical Portal



OVER 32,000 clinical users of WCP

OVER 380,000

patient records accessed per month in secondary care

AVERAGE 55,000 Welsh GP Record views (individual patients) per month



WON BEST HEALTHCARE SECTOR IT PROJECT OF THE YEAR at the BCS UK IT Awards 2021

1,110 SETTINGS SUPPORTED by Primary Care Services, including GP practices, pharmacies and prisons

OVER 8,200 SERVICE POINT CALLS resolved for Primary Care, including over **4,000** for the Welsh Immunisation System



OVER 7 MILLION vaccinations supported by Welsh Immunisation System

WON THE PEOPLE'S CHOICE AWARD at the Digital Leaders Impact Awards 2022

OVER 4.6 MILLION OutPatient appointments supported by Welsh Patient Administration System

Our IPS has **PREVENTED OVER 1,800 DISTINCT ATTACKS** on our network perimeter

Security Information and Event Management (SIEM) has **COLLECTED 271 BILLION LOGS FROM SERVICES**

Our Secure File Sharing Portal (SFSP) has facilitated **470,000 SECURE DATA TRANSFERS** across Wales



As of March 2022

Since April 2021



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