



## 19eg o Fai / 19<sup>th</sup> May 2023

[ICO News Article: ICO fines two businesses £180,000 for making unlawful marketing calls](#)

The Information Commissioners' Office (ICO) has issued fines totalling £180,000 for two companies that made more than 480,000 unlawful marketing calls to businesses signed up with the UK's "Do not call" register.

[ICO News Article: ICO takes action against both Plymouth City Council and Norfolk County Council for failing to respond to information access requests](#)

The Information Commissioner's Office (ICO) has reprimanded two councils that have failed to respond to the public when asked for personal information held about them – known as a Subject Access Request (SAR).

[News Article: Meta facing third fine of 2023 for mishandling EU user data under GDPR](#)

Meta is set to face what may be a record fine for failure to comply with the GDPR by shipping user data belonging to EU residents to the US without proper guarantees it would remain safe from inspection by authorities.

*This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition.*

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