



[ICO News Article: Action taken against United Utilities over transparency failings](#)

We have issued a practice recommendation to United Utilities for failing to properly handle requests for important environmental information from the public.

[ICO News Article: Two companies fined a total of £150k after bombarding people with spam texts offering financial, debt services](#)

We have fined two Manchester based financial and debt management companies a total of £150,000 for sending in excess of 7.5million spam text messages to people.

[ICO Guidance: New data protection audit framework launched to help organisations improve compliance](#)

We have today launched a new audit framework designed to help organisations assess their own compliance with key requirements under data protection law.

This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition.

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