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Information Governance

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17eg o Hydref /17th October
2025

Capita fined £14m for data breach affecting over 6m people

The personal information of 6.6 million people was stolen, from pension records and staff records to the details of customers of organisations Capita supports. For some people, this included sensitive information such as details of criminal records, financial data or special category data.

Personal customer details accessed in data breach at rail operator

A third-party gained unauthorised access to the supplier’s networks and in the process gained access to customer data. As a result of an investigation of the breach, LNER has concluded this data included some personal information, specifically customers’ names and email addresses.

Former officer jailed for data protection and fraud offences

Chief Superintendent Helen Harrison said: “the officer abused his position as a police officer to access police systems to obtain and provide information that he had no right to. “I’d like to again commend the cooperation and strength of the witnesses who have been involved throughout this case.

Relevance: Scotland

This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition. **Digital Health and Care Wales is not responsible for the contents** or reliability of the linked websites and does not necessarily endorse the views expressed within them. Listing shall not be taken as endorsement of any kind. We cannot guarantee that these links will work all of the time and we have no control over availability of the linked pages.

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