



Llywodraethu Gwybodaeth
Information Governance

IGDC • DHCW



e-newyddion wythnosol
weekly e-alert



GIG
CYMRU
NHS
WALES
Iechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales

[DHCW.NHS.WALES](https://www.dhcw.nhs.uk) | [IGDC.GIG.CYMRU](https://www.igdc.gig.cymru)

12fed o Ragfyr /12th December
2025

Password manager provider fined £1.2m by ICO for data breach affecting up to 1.6 million people in the UK

The ICO found that LastPass failed to implement sufficiently robust technical and security measures, which ultimately enabled a hacker to gain unauthorised access to its backup database. There is no evidence that hackers were able to unencrypt customer passwords as these are stored locally on customer devices and not by LastPass.

Post Office leak of victims' details 'not egregious'

The ICO found that the Post Office failed to implement appropriate technical and organisational measures to protect people's information. There was a lack of documented policies or quality assurance processes for publishing documents on the corporate website, insufficient staff training, and no specific guidance on information sensitivity or publishing practices.

People trying to access their own care records are being let down, Information Commissioner warns

This is so much more than a request for personal information. These are people fighting to access their own biography – and their own identity – that is in the custody of an organisation. It is a brave and emotional step. But these requests are too often met with cold bureaucracy, long delays and pages of unexplained redactions, which can have devastating consequences.

This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition. **Digital Health and Care Wales is not responsible for the contents** or reliability of the linked websites and does not necessarily endorse the views expressed within them. Listing shall not be taken as endorsement of any kind. We cannot guarantee that these links will work all of the time and we have no control over availability of the linked pages.

Os nad ydych eisiau dderbynnu y'r e-Newyddion yma, Cysylltwch | If you would prefer not to receive this regular eAlert, please contact:

DHCWInformationGovernance@wales.nhs.uk