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[BBC News Article: HelloFresh fined over millions of spam texts and emails](#)
Food delivery company HelloFresh has been fined for sending millions of spam emails and texts to customers. The recipe box firm was told to pay £140,000 following a 2022 investigation by the Information Commissioner's Office (ICO).

[ICO Blog: Are you clear on clarifying information requests?](#)
Public organisations hold a huge amount of information across a wide range of areas. That's why it's vital that practitioners understand exactly what people are asking for when dealing with requests under the Freedom of Information (FOI) Act or the Environmental Information Regulations (EIR).

This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition.

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