



Llywodraethu Gwybodaeth
Information Governance

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5ed o Ragfyr /5th December
2025

Post Office reprimanded over Horizon IT scandal victims' 'entirely preventable' data breach

When investigating the circumstances of this data breach, the ICO found that the Post Office failed to implement appropriate technical and organisational measures to protect people's information. We found there to be a lack of documented policies or quality assurance processes for publishing documents on the corporate website.

Regulator holds public bodies to account by cracking down on FOI failures

As part of our ongoing regulatory work, our FOI team has been closely monitoring compliance across the UK. This work has led to targeted interventions where organisations have not met their statutory duties. The ICO remains firmly committed to driving greater transparency and ensuring public authorities are held accountable for upholding the public's right to information.

ICO action secures increased cookie compliance, giving millions stronger control over their personal information online

Our action to tackle cookie compliance has seen significant changes that have improved user experiences online, including a greater prevalence of "reject" options on cookie banners and a lower prevalence of cookies being placed before consent has been given or after it has been refused.

This eAlert is intended for staff, both within Digital Health and Care Wales and other NHS organisations, who may have an interest in Information Governance issues that affect the NHS in Wales. If you have any articles which you feel would also be useful to colleagues, please feel free to forward them for inclusion in our next edition. **Digital Health and Care Wales is not responsible for the contents** or reliability of the linked websites and does not necessarily endorse the views expressed within them. Listing shall not be taken as endorsement of any kind. We cannot guarantee that these links will work all of the time and we have no control over availability of the linked pages.

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