DO YOU HAVE WHAT IT TAKES TO STAND UP AND BE RECOGNISED IN DIGITAL HEALTH AND CARE IN WALES?

You could help save lives supporting NHS systems and services, while gaining a recognised qualification in the health informatics sector. NHS Wales Informatics Service (NWIS) is supporting three full-time apprenticeships based in our NWIS offices in Cardiff to bring you exciting career opportunities in the following areas:

SERVICE DESK TEAM   (2 APPRENTICESHIP POSTS)

You will provide first line support to service users to IT Information Library (ITIL) compliant standards. This will involve acting as the first point of contact to users for incident resolution; recording calls, logging requests and helping to reach solutions. The role will involve using various technologies to apply first-line fixes and you will work closely with other teams and suppliers to improve services across NHS Wales. Alongside working with this team, you will undertake a Higher Degree Apprenticeship in Cyber Security at Swansea University (UWTSD) commencing in January 2021.

SINGLE RECORD PRODUCT TEAM   (1 APPRENTICESHIP POST)

You will proactively assist the test team in ensuring that the software for the Single Record Product is fit for purpose and fulfils the required criteria. You will play a vital role in ensuring that software released for use across NHS Wales works as intended and you will gain expertise in the techniques and strategies used in the testing of web-based and mobile applications. To support your work with this team, you will also undertake a Higher Degree Apprenticeship in Software Development at Swansea University (UWTSD) commencing in January 2021.

This is an exciting opportunity to join an innovative programme while earning a salary (Band 3 salary £19,737). You will have access to a higher degree course specifically chosen for the role and you will be supported by experienced mentors and managers throughout your apprenticeship. As an apprentice working in a rapidly growing sector, you will gain and develop your skills and become a health informatics professional of tomorrow.

To apply, please send a CV and covering letter telling us why you are perfect for the apprenticeship role to NWIS-wfod.shared@wales.nhs.uk
Closing date for applications is Monday 31st August 2020 at 5pm.

We are keen to attract a broad spectrum of applicants from diverse backgrounds. If you have the right aptitude, motivation and attitude we want to hear from you. Please specify which apprenticeship you would like to apply for and ensure your covering letter is detailed and specific to how you meet the role requirements.

Applicants that require a Tier 2 (General) Certificate of Sponsorship are welcome and will be considered but will be subject to satisfying the resident labour market test, unless exemption applies. Compliance with all other guidance set by the UK Visas and Immigration (UKVI) is also required. Please visit the UKVI website for more information. If your successful employment is subject to a Time Limited Right to Work, then the tenure of our contract of employment will be limited to reflect this.

PROUD TO BE WORKING FOR NHS WALES DIGITAL SERVICES

OUR AIM IS TO ATTRACT AND DEVELOP THE SKILLED PEOPLE NEEDED TO BUILD AND MAINTAIN NATIONAL IT SYSTEMS AND DIGITAL SERVICES.