e-nursing ○─○─○

Welcome to the fourth edition of nursing e-newsletter. The aim of our newsletter is to keep everyone engaged and updated with progress in relation to the standardisation and **digitisation of nursing documentation**, and the new Welsh Nursing Care Record (hospital) application.

Pilot/Go live wards preparing for February launch

A huge thank you to all involved in preparation of the pilot/go live wards, and those staff working on the wards, for all your work so far with introducing digital records into nursing. The pilot/go live wards are a vital part of making the system a national product in Wales, and **we appreciate your patience and efforts.**

With any new digital system there are stages of testing and developing that must be completed to ensure the end product is easy-to-use, while also meeting all the user and infrastructure requirements.

In August the Welsh Nursing Care Record went through intensive user testing - involving checking the integration of the system with larger systems - as a result of this first round of intensive user requirements, a number of enhancements and new requirements were identified before go lives can begin. Therefore the testing phase has been extended to ensure the product meets the requirements of nurses, through providing the functionality refinements outlined by the Clinical Nursing Informatics Officers (CNIOs).

The pilot/go live wards are to start using the system in February 2020. We're confident the additional development and testing will help us to ensure we maximise all the benefits of moving from paper to digital.

There is a pilot/go live ward in every Health Board/Trust.

Health Board/Trust	Hospital	Ward
Aneurin Bevan	Royal Gwent	C5 West
Betsi Cadwaladr	Wrexham Maelor	Arrivals Lounge / Bonney Ward
Cardiff and Vale	UHW	A1 Link
Cwm Taf Morgannwg	Ysbyty Cwm Cynon	Ward 3
Hywel Dda	Withybush	Ward 11
Powys	Brecon War Memorial	Y Bannau
Swansea Bay	NPT	Neuro-Rehab
Velindre	Velindre	1st Floor ward

From a standardisation perspective a Welsh Health Circular (WHC) has been issued from Welsh Government for the phase one documents already standardised, more on that later. We continue to work closely with colleagues across the community care sector to further embed national standards, and we are progressing with a new set of nursing documents to standardise as part of phase two (March 2020), including; wound care, mouth care assessment, and frailty ...to name a few.

Presenting...the Welsh Nursing Care Record

CONFERENCES: We have recently been spreading the word about digital nursing at two conferences. Fran Beadle (National Informatics Lead - Nursing) along with Christian Smith (Clinical Nursing Lead, Cwm Taf Morgannwg UHB) and Amy Mumford (Clinical Nursing Lead, Velindre Trust) presented at the NHS Wales Informatics Service annual conference in Cardiff in October. They spoke about their experiences with the project, including how terminology means different things to different people and how language can be interpreted based on their professional experience.

The presentation was thought provoking for our information technology colleagues and identified how language needs to be considered and adjusted to suit the audience. It also helped to support the project by raising awareness of the great work that has been carried out over the last 18 months.

EXHIBITION: We also exhibited at the Public Health Wales 'Improvement Cymru' conference - a two-day event held at the Celtic Manor Resort Hotel in November 2019. The aim of the conference was 'Rethinking how we improve' and a selection of keynote speakers focused their presentations on improvement within Wales.

EVALUATION: As part of understanding the impact of the WNCR and if it meets the needs of nursing, an evaluation is being undertaken by Swansea University to identify if anything needs to be changed and if the training methodologies suit nursing. We have also addressed the issue of access to digital systems for temporary staff and have developed an access model that can be done simply by nursing staff when the agency nurse arrives on the ward to start their shift.

Welsh Health Circular – Standardising risk assessments and key documents

The vision to implement consistent information standards across all patient populations and healthcare settings in Wales has taken another step forward with the issue of a Welsh Health Circular for NHS Wales in August

https://gov.wales/standardisation-nursing-core-risk-assessment-documents-whc2019026

It follows the great work across Wales to standardise core risk assessments and key nursing documents. Each health board and trust are now in the process of implementing and embedding the new risk assessments over the coming months.

Clare Bevan - Team update

Claire Bevan has retired from the Welsh Ambulance Services NHS Trust as Director of Quality and Nursing, however we are pleased that she will continue as the Senior Responsible Owner for the Digitisation of Nursing Documentation programme reporting to the Chief Nursing Officer in Welsh Government and representing Directors of Nursing.

Care Planning Futures Workshop

The next exciting phase of the project involves standardising further nursing documents, and as care planning is a fundamental part of the nursing process they have been identified to be standardised next. Throughout Wales current care plans once again differ across from ward to ward and therefore require significant review before any of the elements can be digitised.

As part of the digitisation, we looked at potential new models to simplify care planning, at a workshop in early January.

The new models will support individualised patient care plans that are informed by specialist and general nurses.

Phase 2 - March 2020

Phase 2 will see the implementation of WNCR across NHS Wales but also to standardise and develop the next phase of prioritised documents to grow the nursing record and reduce the need for paper.

Discharge Planning	Decision Support Tool	Frailty Tool
Food and Fluid	Fluid Balance Chart	Blood glucose chart
Wound care	End of Life	IV access / Care Bundle
Oral Care / Mouth care assessment	Urinary Catheters/Care bundles	

Looking Ahead

To support nursing in the transition to digital ways of working we are collaborating with HEIW to explore ways of supporting digital capabilities for nursing users but also further developing nursing roles in informatics as career pathways in NHS Wales – to support the importance of how we use digital patient information to drive forward improvements in patients outcomes and experience and also experience of staff.

Meet your local team

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Christian Smith:
Cwm Taf Morgannwg

Lynda Jenkins:
Cardiff and Vale

Amy Mumford:
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Meet the national team

As part of the pilot/go live you may well see some of these people on the wards so please feel free to stop them and ask questions.

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