

WELSH INFORMATION GOVERNANCE & STANDARDS BOARD

DSC Notice:	DSCN 2010 / 02
Date of Issue:	1 st April 2010

Ministerial / Official Letter:	Subject: Updates to Crisis Resolution Home Treatment Services Data Collection
Sponsor: Mental Health, Vulnerable Groups and Offenders Policy Branch, Welsh Assembly Government	
Implementation Date: 1 st April 2010	

DATA SET CHANGE NOTICE

A Data Set Change Notice (DSCN) is an information mandate for a new or revised information standard.

This DSCN was approved by the Welsh Information Governance and Standards Board (WIGSB) at its meeting on the 18th March 2010

WIGSB Reference: IGRN 2010/030

Summary:

The Crisis Resolution / Home Treatment Services Data Collection first introduced on the 1st June 2009 has been amended following a review with CRHT Leads and includes the following amendments:-

- Additional and / or revised text to clarify information required in relation to referrals received by the CRHT Service
- Time Referrals Accepted by CRHT Service to be collected by hourly time periods
- Removal of Outcome of Assessment '10'; count not relevant to operational practice

Data sets / returns affected:

Crisis Resolution Home Treatment Services Data Collection

Please address enquiries about this Data Set Change Notice to the Data Standards Team in Health Solutions Wales E-mail: data.standards@wales.nhs.uk Tel: 02920502539

The Welsh Information Governance and Standards Board is responsible for appraising information standards. Submission documents and WIGSB Outcomes relating to the approval of this standard can be found at: <http://howis.wales.nhs.uk/sites3/page.cfm?orgid=742&pid=24632>

DATA SET CHANGE NOTICE

Introduction

The Crisis Resolution / Home Treatment Services Data Collection was first introduced on the 1st June 2009 via DSCN (2009) 07 (W). A review of the data collection was undertaken with Crisis Resolution Teams in Wales to address reporting issues or related queries. As a result of the review it was identified that there was need to amend the information requirements to accurately reflect service delivery and provide further clarification to ensure consistency of reporting across CRHT Teams.

Description of Change

The following changes are being applied to the Crisis Resolution / Home Treatment Data Collection:-

- Additional and / or revised text to clarify information required in relation to referrals received by the CRHT Service
- Time Referrals Accepted by CRHT Service to be collected by hourly time periods
- Removal of Outcome of Assessment '10'; count not relevant to operational practice

Data Dictionary Version

This DSCN will be reflected in version 3.1 of the NHS Wales Data Dictionary.

Actions Required

Actions for Local Health Board Crisis Resolution Home Treatment Teams:-

1. Continue to submit the CRHT Data Collection as per the submission requirements issued in DSCN (2009) 07 (W).
2. Implement the changes described in this DSCN by 1st April 2010.

Appendix A: Table reflecting areas that are impacted as a result of this DSCN

The following table shows all Data Items, Terms and associated areas that are linked with the changes documented within this DSCN.

Data Definition Type	Name	New / Retired / Changed
Data Items & Terms Grouped by Data Set	Crisis Resolution Home Treatment Services	Changed

Appendix B: Highlighted changes to be made to the NHS Wales Data Dictionary

Changes to the NHS Wales Data Dictionary are detailed below, with new text being highlighted in **blue** and deletions are shown with a ~~strike through~~. The text shaded in **grey** shows existing text copied from the NHS Wales Data Dictionary.

Crisis Resolution / Home Treatment Services Monthly Data Collection

~~Valid From~~ **First Introduced: 1st June 2009**

Organisations are required to report on a monthly basis, on the 10th working day of each month for the previous month. The daily data collection and monthly submission proforma is available as an Excel which can be found in appendix C.

For submission purposes, files should be named as:

CRHT[team]mmmyy.xls

Where [team] = The CRHT Service to which the return relates

mmm = First three letters of the month to which the return relates

yy = Last two digits of the year

- Files should be submitted to ISD.CAT@wales.gsi.gov.uk

Organisations are required to report the following information in an excel file format on the 10th working day of the month for the previous month.

In addition to the information requirements, Organisations should include the following in their excel spreadsheet:

- CRHT Team –*Team to which the return relates*
- Return Month –*This is the calendar month to which the return relates*

Organisations should e-mail their returns to ISD.CAT@wales.gsi.gov.uk with the subject 'Crisis Resolution'.

Information Requirements

Note: Numbers 1-17 of the aggregated count relate to the explanatory diagram below:

Referrals / Assessments:

1. Total Number of Referrals Received for Crisis Assessment

This is the total number of referrals received by the CRHT Service for Crisis Assessment. **This excludes follow-up assessments.**

2. Number of Crisis Assessments Undertaken ~~Appropriate Referrals Accepted for Assessment~~

This is the number of **crisis assessments undertaken as a result of appropriate referrals that are appropriate** (as defined in WHC (2005) 048) **that have been and are accepted onto the CRHT caseload.** ~~for assessment~~

3. Number of ~~Rejected Appropriate~~ Referrals Not Assessed Due to Lack of **CRHT Service Capacity**

This is the number of appropriate referrals rejected for assessment not assessed by the CRHT Service due to lack of CRHT service capacity.

4. Number of Inappropriate Referrals

This is the number of referrals deemed to be inappropriate referrals by the CRHT service (as defined in WHC (2005) 048). Derived Field

5. Time Referrals Accepted by CRHT Service

This is the number of referrals within each time period accepted onto case load by the CRHT Service . (24 Hour Clock)

09:00 – 11:59
12:00 – 14:59
15:00 – 17:59
18:00 – 20:59
21:00 – 08:59

09:00 – 09:59
10:00 – 10:59
11:00 – 11:59
12:00 – 12:59
13:00 – 13:59
14:00 – 14:59
15:00 – 15:59
16:00 – 16:59
17:00 – 17:59
18:00 – 18:59
19:00 – 19:59
20:00 – 20:59
21:00 – 23:59
00:00 – 02:59
03:00 – 05:59
06:00 – 08:59

6. Time Between Referral and Face to Face Contact with CRHT Service

This is the time in hourly bands between the time the referral is accepted by the CRHT service and the time the face to face assessment is undertaken by a CRHT team practitioner. Patients who do not receive an assessment by a CRHT Practitioner following acceptance of an appropriate referral should be counted in 'Assessment Not Undertaken'.

≤ 1 hour
> 1 hour: ≤ 2 hours
> 2 hours: ≤ 3 hours
> 3 hours: ≤ 4 hours
> 4 hours: Crisis
> 4 hours: Home Treatment
Assessment Not Undertaken

Outcomes of Crisis Assessment:

7. Number of Patients Admitted to the MH Inpatient Unit – Agreed by CRHT Service Following Crisis Assessment

This is the number of patients admitted to the Mental Health Inpatient Unit that have been agreed by the CRHT Service following assessment within the hours of 9am - 9pm.

8. Number of Patients Received Home Treatment from CRHT Service

This is the number of patients who received home treatment from the CRHT Service following assessment.

9. Number of Patients Received Home Treatment but NOT from CRHT Service

This is the number of patients who received home treatment following assessment but home treatment not undertaken by the CRHT Service.

~~**10. Number of Patients Who Chose Not to Receive Treatment**~~

~~This is the number of patients who chose not to receive treatment following assessment from the CRHT Service.~~

10. Number of Patients Discharged back to Referrer

This is the number of patients who were discharged back to referrer following assessment by the CRHT Service with NO Home Treatment.

Admissions:

11. Total Number of Admissions to Mental Health Inpatient Units

12. Number of Admissions to MH Inpatient Unit Agreed by CRHT

This is the number of patients admitted to the MH Inpatient Unit between the hours of 9am and 9pm agreed by the CRHT Service. (Includes those admitted following a crisis assessment (Number 7) plus any other admissions agreed by the CRHT Team i.e. following home treatment or follow-up assessment)

13. Number of Admissions to MH Inpatient Unit NOT Agreed by CRHT

This is the number of patients admitted to the MH Inpatient Unit within the hours of 9am and 9pm not agreed by the CRHT Service.

14. Number of Admissions to MH Inpatient Unit with No CHRT Involvement

This is the number of patients admitted to the MH Inpatient Unit with no involvement from the CRHT Service outside the hours of 9am and 9pm.

Follow-Up:

15. Number of Follow-Up Assessment Undertaken within 24 Hours

This is the number of patients who received a follow-up assessment within 24 hours of admission to the MH Inpatient Unit who have had no prior assessment with the CRHT service.

16. Number of Follow-Up Assessments NOT Undertaken within 24 Hours

This is the number of patients who DID NOT receive a follow-up assessment within 24 hours of admission to the MH Inpatient Unit who had no prior assessment with the CRHT service.

Home Treatment:

17. Duration of Home Treatment

This is an aggregate counts of the period of time in weeks between assessment and completion of Home Treatment.

- ≤ 1 week
- > 1 week: ≤ 2 weeks
- > 2 weeks: ≤ 3 weeks
- > 3 weeks: ≤ 4 weeks
- > 4 weeks: ≤ 5 weeks
- > 5 weeks: ≤ 6 weeks
- > 6 weeks: ≤ 7 weeks
- > 7 weeks: ≤ 8 weeks
- > 8 weeks

18. Discharge Destination

This is a count of the destination agreed following completion of CRHT Service Home Treatment Intervention.

- Community Mental Health Team
- General Practice
- Mental Health Inpatient Unit
- Other

$7 / (7 + 13) * 100 = \% \text{ of service users admitted to a psychiatric hospital between 0900 and 2100 will have received a gate-keeping assessment by the CRHT service prior to admission}$

$15 / (13 + 14) * 100 = \% \text{ of service users admitted to a psychiatric hospital, who have not received a gate keeping assessment by the CRHTs, will receive a follow up assessment by the CRHTs within 24 hours of admission.}$

Appendix C: Data Collection Tool

Data Collection Tool can be downloaded via the Data Standards Website:

<http://howis.wales.nhs.uk/sites3/page.cfm?orgid=299&pid=34340>